Response in an Emergency

Duke University Health System

Emergency Phone Numbers

Duke Police - 919-684-2444
Emergency & Fire DRH - 222
Emergency DUH - 911
Emergency DRAH - 3111 (fire); 39111 (emergency)

DRH Information - 919-470-4000
DUH Information - 919-684-8111
DRAH Information - 919-954-3000

Hospital Emergency Codes

Security Alert - Code Gray
Infant/Child Abduction - Code Pink
Fire - Code Red
Cardiac Arrest - Code Blue
Chemical Spill - Code Orange
Utility Failure - Code Black
Emergency Plan Activation - Code Triage

In Case of Fire

Remove all persons from danger
Alarm - pull manual alarm & dial 911
Contain - close doors & windows
Extinguish fire

Fire Extinguisher Directions
Pull pin
Aim at base of fire
Squeeze handle
Sweep nozzle

Smoking

Duke Medicine is smoke free. **Smoking is not permitted on the Duke Medicine campus.**

Chemical Hazards

You have a right to know about hazardous chemicals used in this facility. Material Safety Data Sheets (MSDS) are available which explain chemical hazards & appropriate personal protective equipment.

Evacuations

1. Horizontal
2. Vertical
3. External

Follow instructions of DUHS staff in all emergencies relating to the facility

Infection Control

Hand washing is your best protection against acquiring an infection. Wash your hands before & after contact with patients, before eating & drinking, & before putting or after removing protective gear.

Personal protective equipment (PPE) is available for your protection & use. Choose gowns, gloves, face protection, masks, etc., as required by OSHA when handling patients.

If you are ill with fever or diarrhea or have a rash or skin lesion, you are not permitted to work in the hospital.

Restraints

Clinical - physical restrictions for therapeutic interventions or patient self-protection initiated by clinical staff. Clinical staff must do appropriate monitoring of clinical restraints.

Administrative - physical restrictions of patient in custody of law enforcement agency initiated by forensic staff.

Patient Confidentiality

Patient confidentiality must be protected at all times. HIPAA requires that protected health information must not be shared.

To be given to the Visiting Observer