Policies & Procedures Handbook

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Bachelor of Science in Radiologic Science (Diagnostic Medical Sonography)



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UNC-CH Code of Student Conduct

The Division of Radiologic Science faculty strongly adheres to the UNC-CH Code of Student Conduct. The full Code is published in *The Instrument of Student Judicial Governance*.

Specifically related to academic affairs, **Offenses Under the Honor Code** of the UNC-CH Code of Student Conduct states:

Academic Dishonesty. It shall be the responsibility of every student enrolled at the University of North Carolina to support the principles of academic integrity and to refrain from all forms of academic dishonesty including, but not limited to, the following:

- 1. Plagiarism
- 2. Falsification, fabrication, or misrepresentation of data and information
- 3. Unauthorized assistance or unauthorized collaboration
- 4. Cheating
- 5. Violating procedures pertaining to the academic process
- 6. Deliberately furnishing false information
- 7. Forging, falsifying, or misusing University documents
- 8. Violating other University policies relative to academic work
- 9. Assisting or aiding another to engage in acts of academic dishonesty

(Note: Refer to pages 5 & 6 of <u>The Instrument of Student Judicial Governance</u> for the complete description of these violations regarding Academic Dishonesty)

Any suspected violations of the Code of Student Conduct will be reported. The sanction against a student may also result in dismissal from the program. For example, if a grade of "F" is given in a course in which the student has committed cheating, the student will be dismissed from the program. Students should contact the Division Director regarding questions about the Division's support or enforcement of the UNC-CH Code of Student Conduct. For more information, please visit: Office of Student Conduct

Policy on Non-Discrimination

The University of North Carolina at Chapel Hill is committed to equality of educational opportunity. The University does not discriminate in offering access to its educational programs and activities on the basis of age, color, disability, gender, gender expression, gender identity, genetic information, national origin, race, religion, sex, sexual orientation, or veteran status. The Equal Opportunity and Compliance Office has been designated to handle inquiries regarding the University's non-discrimination policies. For more information, please visit: Equal Opportunity and Compliance Office

Program Complaints

Upon written notification of a formal student complaint regarding program operations including clinical rotations, not covered under the Due Process policy, the Chair of the Department of Allied Health Sciences will convene a committee composed of faculty outside of the Division of Radiologic Science to investigate the allegation. The committee's findings will be presented to the Chair who will decide what, if any corrective actions should be taken. A report from the Chair to include the allegation, the findings, and the final resolution will be provided to appropriate administrators or faculty or students.

Guidelines for concern or complaint resolution:

When students have an issue or grievance to address, students may discuss the issue first with a Faculty or the Program Director who will advise them on how to handle the issue and/or direct the students to the appropriate University office and/or further explain to the students the existing procedures to address issues and concerns. The Program will assist students in activating the appropriate procedure to address the issue.

In the event that a student does not want to notify the Program about the issue, the student will, in writing, inform the Associate Chair for Student Affairs in the Department of Allied Health Sciences. The Associate Chair will review the information and determine if the issue is best addressed through existing Department and/or University procedures or if the Department of Allied Health Sciences Chair will need to convene a committee to review the issue. At the conclusion of the review the student will receive a written report on the findings and the actions recommended, if any.

Students can always initiate contact with any University office designated to handle concerns and complaints without going through the Department and Division processes first.

Student Grievance Policy: All divisions and programs in the Department of Allied Health Sciences abide by the UNC Chapel Hill policy on <u>Student Grievances</u>.

Advising

Faculty and the Division Director are available for recruitment and pre-admission advising as necessary. The admission procedure for the program includes an extensive admission advising session. Enrolled students have an orientation advising session at the start of each semester.

Faculty and the Division Director are also available for individual student advising as needed. Each course director provides mid-semester feedback to the students, and the Division Director meets individually with each student to discuss their progress through the curriculum. A portion of the regularly scheduled faculty meetings is reserved for updates on individual student progress so all faculty can best advise students considering their total profile instead of their performance in only one course.

Each semester at approximately the midway point, students will receive written feedback on performance in each individual course and will have the opportunity to discuss their performance and/or concerns and issues related to the program with the Program Director.

Students are encouraged to seek assistance with academic performance through the services available on-campus such as The Learning Center, The Math Center, and The Writing Center. For more information or assistance with seeking additional assistance and/or support contact the Associate Chair for Student Services, Dr. Brenda Mitchell (919-966-9038).

Grade Appeals and Grievances

The Department of Allied Health Sciences (DAHS) Grade Appeals Policy applies to students enrolled in the DAHS programs. For more information, please visit: DAHS Grade Appeal Policy

Enrollment in DAHS Courses During an Appeal Process

During a grade appeal process, the student's division or program will determine whether or not the student may enroll in further DAHS classes based on all of the facts and circumstances. Factors that could be considered include prerequisite knowledge for the course(s) in which the student wishes to enroll and the student's overall performance in the program. This decision may be made in consultation

with the Equal Opportunity and Compliance Office, Accessibility Resources and Service, or other University offices depending on the grounds for the appeal.

All divisions and programs in the Department of Allied Health Sciences abide by the UNC Chapel Hill policy on <u>Student Grievances</u>.

Division Policies and Procedures Agreement

Students indicate acceptance of these policies and procedures by registration and enrollment in the program's professional courses.

The Division reserves the right to change these policies and procedures when, in the judgment of the faculty and Division Director, changes are in the best interests of the students and the program. Upon implementation, students will receive written notification of any addenda or changes to these policies and procedures.

Students who violate the program policies during class, lab, or clinical may be placed on program probation. The probation notification will specify the performance conditions required to remain in the program as related to the student's prior performance or behavior issues.

Computer and Internet

The use of computers is limited to activities related to the curriculum. You may check email and conduct program related Internet searches either before or after class but not during a class or lab. No student should access email or the Internet during a clinical rotation.

Cell Phones and Electronic Devices

To decrease disruption and to demonstrate respect for fellow students, faculty, coworkers, and patients, all cell phones and electronic devices must be turned off during class, lab, and clinical activities. Students are not allowed to have cell phones or electronic devices in the clinical setting unless previous permission has been given by the clinical coordinator or division director.

Attendance

Students are responsible for all class, laboratory, or clinical work. They are also responsible for obtaining all information, class announcements, and handouts. There is no make-up for missed quizzes, labs, or tests without prior arrangements with the course director or have a University Approved Absence.

Students are expected to attend all classes, labs, and clinical rotations according to published syllabi and semester calendars. For clinical courses, see the course syllabus regarding the policy on absences and make-up time. Other courses and laboratories require professional courtesy of informing the faculty member if you anticipate being late or absent. Students are responsible for all material covered in a missed class or laboratory.

It should not be assumed that a change in class, lab, or clinical schedule can be accommodated. Before making any plans related to a change in class, lab, or clinical schedule, please contact and receive written approval from the appropriate faculty member.

Class Participation

To maintain a productive and positive classroom and laboratory experience, the faculty will encourage focused participation in class or lab. When students arrive late, leave class, or are engaged in activities not related to the current learning activity, these behaviors can create a less than optimal learning situation and strain relationships between classmates and faculty. The faculty will provide attention to those students who are actively engaged in the learning activity. If a faculty member does not reprimand a student while in the class, this should not be misconstrued as acceptance of the student's behavior. Students who habitually demonstrate a non-participative behavior in the classroom or laboratory will be asked to meet with the instructor and the Division Director to discuss strategies for helping the student participate more productively.

General classroom/lab expectations:

- 1. Expected to arrive on time and prepared for class or lab
- 2. Cell phones and other electronic devices should be turned off during class or lab
- 3. Maintain focus in class on the subject matter at hand
- 4. Any laptop activity should be related to present class
- 5. Refrain from extraneous conversation; if there is a question, ask the instructor
- 6. Sleeping in class may be asked to leave

Grades and Graduation

Students are strongly encouraged to seek counseling from the Division Director, course director, or faculty on any problem that might interfere with or interrupt acceptable academic and clinical progress. All students may also take advantage of the academic counseling services offered through the University and the School of Medicine.

To be eligible for the Bachelor of Science Degree in Radiologic Science Diagnostic Medical Sonography concentration, students must satisfactorily pass all courses in the Radiologic Science curriculum with a minimum overall grade point average of 2.0. Students must also comply with the <u>University's Academic Eligibility Policy</u>.

Students must receive a grade of "C-" or higher in all courses. Professional courses are those required for the Bachelor of Science Degree in Radiologic Science (RADI 440, 442, 466, 467, 463, 474, 478, 473, 574, 575, 583, 584, TBD, 586, 593, 596, 597, 660, 674, 681, 686, and 694). Professional courses within the Radiologic Science curriculum may not be taken on a "Pass-Fail" basis. All radiologic science courses follow the grade scale below and the specific grading plan is included in each course syllabus.

Grade Scale	B+ 91-89	C+ 82-80	D+ 73-72
A 100-95	B 88-86	C 79-77	D 71-70
A- 94-92	B- 85-83	C- 76-74	F below 70

If a student earns a grade below "C-" in a professional course, the student will be placed on academic probation and must retake the course. In most situations, the student will need to withdraw from the program and return the next year to retake the course. To remove the academic probation status, the student must achieve a minimum of "C-" grade in each professional course taken during the subsequent academic semester. Failure to accomplish a "C-" grade in each course during the subsequent semester will result in dismissal from the program. A grade of "F" in a professional course will result in dismissal from the program. Any student who earns two "D" grades in one semester or summer session will be dismissed from the program.

Promotion to the second year of the professional program is contingent upon successful completion of the first year curriculum, including satisfactory performance on the First Year Comprehensive Examination given at the end of RADI 575. Enrollment in the upper level Clinical Education Courses (RADI 583 and 584) require the student have achieved an 80% completion level for the required clinical competencies.

Probation

A student who violates any program policy, guideline, clinical guideline or demonstrates inappropriate behavior contrary to the competent, compassionate, and respectful behavior expected of University of North Carolina students will be placed on program probation for duration of the semester. At the end of the probation semester, a faculty review of student behavior will be conducted. If the student has demonstrated satisfactory performance, the student will be returned to good standing for the subsequent semester.

While on probation any further violation can result in dismissal from the program. The student will be required to meet with the Faculty Performance Review Committee to discuss the violation. Unless extenuating circumstances exist, the decision will be dismissal.

Any action related to this policy is subject to the appeals process. Any student who feels unjustly dismissed from the program can follow the appeals processes described in the following DAHS policies: <u>Appeal of a Dismissal Decision Based on Professional Behavior</u> and the <u>DAHS Grade Appeal Policy</u>.

Dismissal from the Program

In addition to academic ineligibility to complete the BS in Radiologic Science degree program, a student may be dismissed for inappropriate professional attitudes and actions, as described in the <u>Code of Ethics for the Profession of Diagnostic Medical Sonography</u>. These professional standards are important for students preparing to deliver a high standard of health care and service.

A student may be judged unacceptable for continuation when a lack of professionalism has been displayed with respect to patients, other students, faculty, or clinical staff.

The Division reserves the right to dismiss a student from the program when the student does not, in its judgment, demonstrate sufficient promise to justify continuation of study in the Radiologic Science Program, regardless of grades.

Readmission

Any student who withdraws from the program and UNC-CH may be readmitted according to the University readmission policies (refer to the <u>Return to Carolina</u> section of Undergraduate Admissions in the UNC Academic Catalog for specific information). A student readmitted to the program must seek counseling from the Division Director and faculty to ensure readiness to re-enter the program.

National Certification Examination

Students who successfully complete the Radiologic Science Diagnostic Medical Sonography Concentration may be eligible to take the national certification examinations in abdomen and/or OB/GYN offered by the American Registry of Diagnostic Medical Sonographers (ARDMS). Successful completion of this program does not guarantee the student is eligible to take these examinations. The ARDMS reviews the applications and determines eligibility for the examinations. In particular, a past criminal record may prohibit eligibility. Questions regarding eligibility should be directed to the ARDMS office (Phone: 800-541-9754).

Release of Student Records

Students must sign a consent form to release their student records if they want faculty to provide verbal or written recommendations. Faculty may refer to the student records to make recommendations. All student records are released under the federal guidelines of the FERPA (Family Educational Rights and Privacy Act). FERPA is described in detail in the University Policies section of the UNC Academic Catalog.

Health Insurance/Medical Expenses

For students to maintain their own health, it is necessary that they have adequate health insurance coverage. Students should be aware that the UNC Health Care system or any other clinical affiliate may not be covered by the student health fee. Students are responsible for the expenses associated with injuries or illnesses while at the clinical sites. Each fall semester students must show proof of health/accident insurance. Clinical sites will provide emergency care but neither the clinical site nor the University are responsible for the expenses associated with that care.

Professional Liability Insurance

Students enrolled in the Division of Radiologic Science are covered by the UNC-CH School of Medicine Professional Liability Fund. Students are financially liable for damage to patient property not covered by the Liability Fund. Students desiring more information on this policy may contact the Division Director. This policy only covers students fulfilling clinical assignments for the program and does NOT cover students during work for pay. This liability insurance is not insurance covering injury to the student.

CPR Certification

All students must acquire BLS/CPR health care provider certification. The only approved course is the American Heart Association Basic Life Support Provider course.

Immunizations

All students must submit immunization records to UNC Campus Health and the Division office by the start of Summer Session One of the first professional year. At least two of the three Hepatitis B vaccinations must be completed by the start of fall semester (of first professional year). Additional vaccinations and/or immunity tests may be required at other times. Failure to complete proper immunization or testing will result in suspension of the student from clinical activities until compliance is met. For more information regarding immunizations, please visit: Health Science Students-Immunizations.

Criminal Background Checks & Drug Screening

The Division of Radiologic Science adheres to the Department of Allied Health Sciences Criminal Background Checks & Drug Screening Policy (AHS Professional Behavior, Criminal Background Check, and Drug Testing Policy).

Our clinical affiliates require criminal background checks and drug screening on all students who will be providing patient care in their facilities. Since clinical rotations are required for this program and the program requires a variety of clinical experiences, students should be aware of the following possibility. If the information received on a criminal background check or drug screening results in a student being denied to rotate through a required clinical rotation, the student will not be able to complete the requirements of the program and, therefore, will not be allowed to continue in the program. Students who feel they may have an issue with the criminal background check are encouraged to investigate the potential for program difficulties prior to beginning the program. The Division Director will hold any conversations regarding criminal background checks and program participation as confidential.

Pregnancy Policy

In cases of pregnancy while in the diagnostic medical sonography concentration, the student is not required to declare her pregnancy. However, the student should be aware of the potential risks associated with pregnancy and the activities related to clinical practice and during labs such as moving patients and equipment and exposure to pathogens. The student should discuss the pregnancy and program activities and requirements with the appropriate physician to determine whether the student wants to continue in the program or withdraw from the program and return for completion (see readmission policy).

If the student wishes to declare her pregnancy, she should notify the DMS Program director, in writing, of her pregnancy and her wish to continue or withdraw from the program by completing the Declaration of Pregnancy Form available from the DMS Program Director.

If continuing in the program, it is required that the pregnant student complete all requirements for didactic, lab, and clinical courses.

Health Status Change

In the case of serious illness or injury, permission to continue in the program is contingent on: 1) a written statement from a qualified physician confirming the student's ability to continue clinical and didactic studies (such a statement may be required as often as may be deemed appropriate and reasonable by the Division Director) and, 2) the judgment of the Clinical Coordinator that the student can carry out the assigned clinical education responsibilities without hazard to patients, self, or others.

A student whose physical health or mental well-being changes significantly should report this change to the Division Director. Students are encouraged to report a change in pregnancy status as explained in the <u>Pregnancy Policy</u>.

Student Safety

The Division emphasizes student safety and encourages students to take advantage of programs and services developed to provide the University community with up-to-date information about safety measures, policies, and resources.

For information pertaining to the following safety topics, please visit the corresponding links:

- Carolina Ready (Campus safety information and resources)
- <u>Transit Safety</u> (information, resources & programs for getting around campus safely)
- <u>UNC Police</u> (online resources, security & fire safety reports, self-defense classes)
- Fireworks, Firearms, & Other Weapons (UNC-CH Policy)
- Alcoholic Beverages (UNC-CH Policy)
- <u>Illegal Drugs</u> (UNC-CH Policy)
- <u>Prohibited Discrimination, Harassment and Related Misconduct Including Sexual and Gender-Based</u>
 <u>Harassment, Sexual Violence, Interpersonal Violence and Stalking (UNC-CH Policy & resources)</u>
- Wearing a lead apron will be required if visiting other areas of radiology or the health facility
 where radiation is used (i.e., CT, OR, ICU, ED). X-Ray Equipment Operation (UNC Health Care
 Policy)

The program discourages students from being alone at any time, but especially after dark, whether working in isolated areas or going to or from class, clinical, or lab.

Clinical Education Mission & Obligations

Clinical experiences provide a unique structured and supervised opportunity to interact with real patients in a variety of medical imaging settings. The clinical rotations are planned to complement didactic and laboratory preparation. The special circumstance of working in a real clinical environment alongside qualified professionals warrants specific policies and procedures for clinical courses.

Students are limited to no more than 40 contact hours with the program during any week unless the student voluntarily arranges or schedules additional contact time. Contact hours are defined as class and lab time and scheduled clinical hours.

Clinical rotations occur at clinical sites in Orange, Durham, and Wake Counties at well-established, accredited, teaching healthcare facilities. To ensure a well-rounded clinical experience, students will have limited rotations during evening and weekend hours. These experiences provide students with an introduction to those clinical environments for possible future employment decisions.

Clinical Supervision & Procedures

Terms and policies regarding clinical procedures and supervision are described in each clinical course syllabus. Throughout the program, all student sonographic images (regardless of level of supervision or assistance) must be approved by a registered clinical staff member. Policies for initializing images will vary in each department. Students should adhere to these procedures and always identify their images appropriately, e.g., student initials.

Competency is gained through consistent and diligent work and not obtained after a certain number of patient exams or grades. Students will have assigned competencies each semester that will make up a portion of their clinical grade. These are complete exams performed exclusively by the student. Please advise, that although students may practice and work toward a competency with multiple attempts, only the complete exam will count toward a competency and be counted as a grade. All images obtained by a student are reviewed by a credentialed sonographer. Therefore, students may have the opportunity to scan independently and have their images reviewed and critiqued accordingly before they complete an entire exam for competency and grading.

According to the JRCDMS 2011 Standard III.B.5.b.2 "Clinical instructors must have the appropriate credential in the concentration(s) for which they evaluate student performance and document required clinical competencies." Therefore, all clinical assessment must be completed by appropriately credentialed sonographers.

Only when approval is given by a staff sonographer can a student scan a patient. This applies to scans completed independently, with the sonographer in the room or back scanning. Students should use sound professional judgement when it is in the best interest of the patient to stop the exam and obtain help from a sonographer. Additionally, the patient reserves the right to refuse any exam. In this case, students should seek assistance from a staff sonographer.

Clinical Attendance

Students have the responsibility to report to assigned clinical areas as scheduled and on time. When in doubt about anything regarding a clinical rotation, contact the Clinical Coordinator or the DMS Program Director (see syllabus for contact information). Clinical attendance is required with no excused absences. All missed clinical time, regardless of reason, must be made up in the area where time was missed or in an alternate area as designated by the Clinical Coordinator.

Students who are going to be late or who are too ill to report to or remain in an assigned clinical area or rotation, must adhere to the following call-in procedure whether it is during the weekday, evening, or weekends.

Prior to the start of the assigned clinical time:

- 1. Speak directly to the Clinical Coordinator or the DMS Director (see syllabus for contact information).
- 2. Contact the clinical area supervisor, shift supervisor, or clinical staff in charge.

In the case of any absence due to illness, the Division recommends the student visit UNC Campus Health or other health care facility. For any extended leave from Clinical Education because of an illness or injury, a grade of "Incomplete (IN)" will be awarded if all requirements cannot be met prior to the end of the grading period. A student has eight weeks into the next semester to remove the Incomplete (IN) grade (refer to the UNC Academic Catalog for specific information regarding Incomplete Grades).

In the event of inclement weather, the student is expected to report as usual to the assigned clinical area unless UNC-CH is officially closed. Students have to determine for themselves if they can reach the clinical site safely. Any clinical time missed due to inclement weather must be made up.

Falsification of any clinical records, whether attendance or performance-related, will constitute a UNC-CH Honor Code violation and/or be subject to program policies regarding probation or dismissal.

Professionalism

Students will always respect patient confidentiality in regard to all patients' diagnoses, treatment, and records at all times. Students will follow all institution guidelines related to patient information and each institution's HIPAA compliance policies and procedures. A violation of HIPPA policies will result in dismissal from the program.

As described earlier in the program policies and procedures, in addition to academic ineligibility to complete this program, a student may be dismissed for inappropriate professional attitudes and actions, as described in the <u>SDMS Code of Ethics</u>.

These professional standards are important for students preparing to deliver a high standard of health care and service.

A student may be judged unacceptable for continuation in the Radiologic Science Program when a lack of professionalism has been displayed with respect to patients, other students, faculty, or clinical staff.

The Division reserves the right to dismiss a student from the program when the student does not, in its judgment, demonstrate sufficient promise to justify continuation of study in the Radiologic Science Program, regardless of grades.

Professional Appearance

While in clinical areas, students represent the UNC-CH Division of Radiologic Science and should do so with dignity and in accordance with accepted professional dress codes. The uniform dress code is in effect whenever a student is fulfilling a clinical assignment. If the student is not dressed appropriately, the student will be dismissed from the clinical area until the student is back in compliance with the dress code. Missed clinical time will be made up at the discretion of the Clinical Coordinator.

Professional Dress Code

Each student must have a lab coat to be worn in the clinical area when not in uniform (ex. outside of assigned clinical rotation hours.) No student is to be in any patient contact area unless in uniform or neatly dressed with a lab coat.

Uniform Dress Code

- Scrub clothes approved by the Division
- White lab coat may be worn (no sweatshirts, hoodies or pullover sweaters)
- White shoes (no sandals or athletic shoes with color)
- White socks or hose

<u>Identification</u>

ID badges are provided once by the Division. Replacement of these items is at the expense of the student. Proper identification is required at all times while in the clinical setting.

Jewelry/Other

For the safety of the students and patients, jewelry should be kept to a minimum. A wristwatch with second hand is recommended. Piercings and tattoos are discouraged as they are often prohibited by clinical sites. The Program will adhere to the guidelines posted by the clinical site. A student will be notified if removal of visible piercings or covering a tattoo is required. Acrylic nails are not permitted in the clinical site. The clinical sites have determined they are not safe for the patient or the individual

because of the opportunity for infection and for patient skin damage. Hair must be neatly pulled back and away from the face and away from the patient.

Blood Borne Pathogen & Infectious Disease Exposure

Students working in radiologic science must comply with regulations and guidelines to prevent exposure to blood and body fluids and potentially infectious materials. The Division follows the infection control policies of our clinical affiliates and those specified by UNC School of Medicine and UNC Campus Health.

If a student is exposed to blood or body fluids or to an infectious disease, it must be reported immediately to UNC Campus Health (919) 966-6573 AND to the Clinical Coordinator or Division Director. Refer to the UNC Campus Health protocol regarding <u>Blood Borne Pathogens</u> for additional information regarding steps to take if exposure to blood or body fluids occurs.

Each case will be investigated and appropriate steps will be followed within the guidelines of the assigned clinical location and UNC Campus Health. Expenses incurred as a result of exposure are the responsibility of the student.

Accidents/Injuries During Clinical Assignments

If an incident involves injury directly to the student, the student must report to UNC Campus Health or the local medical facility for medical treatment and formal release by medical personnel. A copy of the release must be placed in the student's file in the Division office. All accidents or injuries involving a student in a clinical setting must be reported as soon as possible to the Clinical Coordinator. The supervising clinical staff in the clinical area should complete an incident report and state that the student was sent to UNC Campus Health for evaluation.

If the incident involves the student and a patient, a formal incident report from the clinical site must be completed by the supervising clinical staff and notify the Division Director.

Additionally, refer to the policies regarding <u>Health Status Change</u> and <u>Blood Borne Pathogen & Infectious</u> <u>Disease Exposure</u>.

Employment Situations

Any student employed while enrolled in this program may not receive payment for clinical time. Paid time can NOT count as clinical time. Any procedures completed when being paid may NOT count toward the student's clinical requirements. The student liability insurance is NOT valid when working as an employee, so students who choose to work are advised to carry independent professional liability insurance.